

## **REMARKS**

Applicant respectfully requests reconsideration and allowance of the subject application.

### **35 USC § 102**

Claims 1-26 stand rejected under 35 USC § 102(e), as being anticipated by U.S. Patent No. 7,016,847 to Tessel et al. (hereinafter “Tessel”).

The Tessel reference discloses, “A system and method for processing voice requests from a user for accessing information on a computerized network and delivering information from a script server and an audio server in the network in audio format.” (Col. 1, lines 49-52). The disclosure of Tessel is concerned with converting text data to audio (e.g., speech) data – also referred to as “text-to-speech” processing.

**Claim 1** of the present application, as amended, recites “a rules base for serving dialog selection constraints, wherein the rules base serves constraints related to one of a caller demographic, cultural, regional, or industry specific constraint....” Thus, the language of claim 1 (as amended herein) describes a system that renders specialized voice pronunciations based on caller demographics, cultural differences, regional differences, or industry specific terms. Therefore, the actual synthesized speech that each caller hears is dynamic (i.e., the synthesized speech may vary between different callers using the same voice application). A rules manager uses the data in the rules base to select the appropriate synthesized speech for each caller.

In contrast, Tessel discloses a basic text-to-speech processing system that does not consider caller demographics, cultural differences, regional differences, or industry specific terms, as recited in claim 1 and further described in the specification of the

present application. Applicant submits that the Tessel reference does not disclose or suggest “a rules base for serving dialog selection constraints, wherein the rules base serves constraints related to one of a caller demographic, cultural, regional, or industry specific constraint”, as recited in claim 1. Applicant submits that Tessel fails to make any reference to “caller demographics”, “cultural constraints”, “regional constraints”, or “industry specific content”.

In the Feb. 6, 2007 Office Action, the Office suggests that Tessel discloses these constraints by citing “col. 6, line 58 to col. 7, line 45” (See Page 7 of Feb. 6, 2007 Office Action). Applicant submits that the cited portion of Tessel (col. 6, line 58 to col. 7, line 45) fails to disclose “a rules base for serving dialog selection constraints, wherein the rules base serves constraints related to one of a caller demographic, cultural, regional, or industry specific constraint”, as recited in claim 1. In particular, the cited portion of Tessel discusses various methods associated with a core interpreter class having reference numeral 240. This portion of Tessel discloses the operation of various methods. However, none of these methods makes any reference to caller demographics, cultural differences, regional differences, or industry specific terms, as recited in claim 1. Accordingly, Applicant submits that the cited portion of Tessel fails to disclose “a rules base for serving dialog selection constraints, wherein the rules base serves constraints related to one of a caller demographic, cultural, regional, or industry specific constraint”, as recited in claim 1.

For at least these reasons, Applicant submits that claim 1 is not anticipated by Tessel. Given that claims 2-6 and 9-15 depend from claim 1, Applicant respectfully submits that those claims are likewise allowable over Tessel for at least the reasons discussed above with respect to claim 1.

**Claim 16** of the present application, as amended, recites “...providing a standard dialog portion and at least one variant rendering of the standard dialog portion useable in the voice application response, wherein the at least one variant rendering of the standard dialog portion is based on demographic data....” Thus, the language of claim 16 (as amended herein) describes a method that provides different dialogs (rendered as voice pronunciations) based on demographic data.

In contrast to claim 16, the Tessel reference discloses a basic text-to-speech processing system that does not consider demographic data, as recited in claim 16. Applicant submits that Tessel does not disclose or suggest “wherein the at least one variant rendering of the standard dialog portion is based on demographic data”, as recited in claim 16. Applicant submits that Tessel fails to make any reference to “demographic data”. As discussed above with respect to claim 1, in the Feb. 6, 2007 Office Action, the Office suggests that Tessel discloses these constraints by citing “col. 6, line 58 to col. 7, line 45” (See Page 7 of Feb. 6, 2007 Office Action). Applicant submits that the cited portion of Tessel (col. 6, line 58 to col. 7, line 45) fails to disclose the use of demographic data, as recited in claim 16. In particular, the cited portion of Tessel discusses various methods associated with a core interpreter class having reference numeral 240. This portion of Tessel discloses the operation of various methods. However, none of the disclosed methods makes any reference to demographic data, as recited in claim 16. Accordingly, Applicant submits that the cited portion of Tessel fails to disclose the elements of claim 16.

For at least these reasons, Applicant submits that claim 16 is not anticipated by Tessel. Given that claims 17-26 depend from claim 16, Applicant respectfully submits

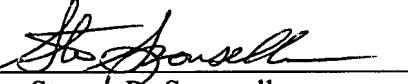
that those claims are likewise allowable over Tessel for at least the reasons discussed above.

**Conclusion**

Claims 1-6 and 9-26 are in condition for allowance. Applicant respectfully requests reconsideration and issuance of the subject application. Should any matter in this case remain unresolved, the undersigned attorney respectfully requests a telephone conference with the Examiner to resolve any such outstanding matter.

Respectfully Submitted,

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